

Win tickets to Girls Aloud at the O2 Arena – Prize Draw Terms

The Prize Draw

1. This Prize Draw is being operated by AO Retail Limited t/a AO.com, AO Park, 5a The Parklands, Lostock, Bolton, BL6 4SD (“**AO/us/our/we/Promoter**”). The prize is being provided by Shark Ninja (“**Sponsor/SharkNinja**”)
2. Prize Draw details, information or instructions featured on ao.com form part of these terms and conditions.

Entry Method, Eligibility and Deadline

3. Each person who **purchases an eligible product** from the AO.com website during the **promotional period** will automatically be entered into the prize draw.
4. The **promotional period** ends at 23:59 on 10 June 2024 after which time the winner(s) will be randomly selected.
5. Entrants must be aged 18 or over. Entry is open to residents of the UK excluding Channel Islands or the Isle of Man, except employees (and their families) of AO and any other companies associated with either AO or the Prize Draw.
6. Due to the nature of this Prize Draw, entries shall not be returned.

Prize

7. Each winner will receive a prize is as follows:
 - a. A pair of VIP tickets to a watch Girls Aloud at the **O2 Arena** on 26 or 27 June 2024 (further details at paragraph 13);

Selection of Winner(s) and Claiming the Prize

8. 4x winners will be selected at random from all eligible entries. Each will receive a pair of tickets (further details at paragraph 13).
9. By no later than 13 June 2024, the winner(s) will be notified by a member of the AO team by email or telephone to let them know they have won. Winners will have 3 days to claim their prize by replying to the email they have received or accepting verbally on the telephone. In accepting the Prize, the winner will be deemed to have accepted and be bound by these terms and conditions.
10. For fulfilment purposes, the winner’s personal details will be required, which may include the winner’s full name, postal address, email and telephone number. In the event that a winner fails to provide necessary details, is unreachable, is ineligible, fails to claim or does not accept the Prize within 3 days of AO’s communication referred to at paragraph 9 above, that winner shall forfeit their prize and it shall be awarded to a substitute winner, which shall be the next entry selected at random.
11. The prize is as offered when the winner is contacted and no cash or other alternatives will be offered. The prize is non-refundable and non-transferable. The Promoter/Sponsor reserve the right to substitute the prize or any element of it for a prize of equivalent or greater monetary value if this is necessary for reasons beyond its control.
12. The decision of the Promoter/Sponsor is final and binding in all respects on all entries and entrants (see further General Conditions below). No correspondence will be entered into. Entries that do not comply in full with these terms and conditions will be disqualified.

Further Prize Details

13. Subject always to the provisions at paragraphs 7, and 9-10 above, further details of the prize are as follows:
 - a. **Each prize consists of 1x Pair of tickets to see Girls Aloud in concert at the O2 Arena** (Peninsula Square, London, SE10 ODX) on 26 or 27 June 2024.

- b. Each winner will be able to choose whether they would like to see the concert on 26 or 27 June 2024. No alternative dates or venues will be offered.
- c. The winner must collect their tickets from the O2 Arena on the day of the concert.
- d. If the event is rescheduled by the venue, tickets will be provided for the rescheduled date. If the event is cancelled by the venue, no alternative will be offered. If a winner is for any reason unable to attend the event, no alternative will be offered. Any attendees aged under 18 must be accompanied by an adult. All attendees must adhere to applicable O2 Arena hospitality rules and conduct requirements.
- e. For VIP ticket and guest list allocation purposes, each winner's contact information (name and telephone number) shall be shared by AO with SharkNinja. By accepting the prize, each winner consents to their contact information being shared in this way.
- f. Should the winner fail to comply with reasonable requests of the Promoter/Sponsor necessary for fulfilment purposes, the winner will forfeit the prize (or elements of the prize affected).
- g. The prize tickets can not be resold. One of the attendees must be the winner.

Privacy & Data Protection

- 14. The Promoter, AO, will only use any personal information obtained in accordance with this Prize Draw as set out in these terms and otherwise in accordance with our Privacy Policy which is available at: <https://ao.com/help-and-advice/my-ao/privacy-and-security> and sets out your associated data rights.
- 15. The winner agrees to the use of their first name and town/location for an announcement on AO's website and/or social media channels and will co-operate with any other reasonable requests by AO.
- 16. The winner's name and address will be retained on the Promoter's winner's log. Details of the winner will be available by writing to AO at the address shown in paragraph 1 no earlier than six weeks (unless otherwise stated) after the close of the Prize Draw. Only the first name and town of the winner will be disclosed.

General Conditions

- 17. Except in the case of death or personal injury arising from its negligence or in respect of fraud and so far as is permitted by law, the Promoter/Sponsor and their associated companies exclude responsibility and all liabilities: arising out of any postponement, cancellation, delay or changes to the Prize Draw which are beyond the Promoter's control; for any act or default of any third party supplier; and/or for any claims, costs, injuries, loss or damage of any kind arising out of or in connection with the Prize Draw or with acceptance, possession or use of any prize or element of the prize. For the avoidance of doubt, the Promoter/Sponsor shall not be liable for any claims, costs, injuries, loss or damage caused to third parties or third party property by the winner or their guests and such liability shall remain the responsibility of the winner.
- 18. The Promoter/Sponsor will not be liable for any prize(s) that do not reach the winner for reasons beyond their reasonable control.
- 19. All entries must be made directly by the person entering the Prize Draw, no group, mass or software entries will be accepted. Entries made online using methods generated by a script, macro or the use of automated devices will be void. No responsibility can be accepted for entries lost, delayed or corrupted, or due to computer, network or software failure which may restrict or delay entry.
- 20. The Promoter may refuse or disqualify any entry (including winning entries) if: (a) the entrant uses a false name; and/or (b) the entrant concerned or anyone authorised by the entrant to deal with their entry, acts in a way towards the Promoter which the Promoter reasonably considers to be inappropriate, unlawful or offensive. If the winning entry is disqualified the Promoter reserves the right to award the prize to another entrant.
- 21. The promoter reserves the right: (a) to amend or alter these terms and conditions at any time (acting reasonably) and to reject entries from entrants not entering into the spirit of the Prize Draw; and (b) to modify or withdraw the Prize Draw at any time (acting reasonably).

22. This Prize Draw, and any dispute or claim arising out of or in connection with it, shall be governed and construed in accordance with English law. You irrevocably agree that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim that arises out of or in connection with this Promotion.